

Website Disclaimer

Sydney Charter Bus Pty Ltd | www.sydneycharterbus.com.au

Last Updated: May 2026 | This Website Disclaimer applies to all access to and use of www.sydneycharterbus.com.au, owned and operated by Sydney Charter Bus Pty Ltd (ABN 44 134 888 912). It has been prepared in accordance with the **Australian Consumer Law (Cth)**, the **Civil Liability Act 2002 (NSW)**, and applicable Commonwealth and NSW legislation. By accessing or using this Website, you acknowledge and agree to these terms.

Website operator	Sydney Charter Bus Pty Ltd (ABN 44 134 888 912), trading as Sydney Charter Bus Australia
Legislation	Australian Consumer Law (Cth) Competition and Consumer Act 2010 (Cth) Civil Liability Act 2002 (NSW) Electronic Transactions Act 1999 (Cth)
Governing law	Laws of New South Wales and the Commonwealth of Australia
Read with	Terms of Website Use Privacy Policy Terms & Conditions of Charter & Hire Company Policies (www.sydneycharterbus.com.au/company-policies)

Legal basis of this Disclaimer: Under Australian law, a disclaimer is effective where it is clear, prominent, unambiguous, and clearly brought to the attention of the parties concerned. It must not contradict the main representation being conveyed, and cannot exclude rights available to consumers under the *Australian Consumer Law*. Nothing in this Disclaimer overrides any non-excludable consumer guarantee, statutory right or protection to which you may be entitled. **If you do not accept this Disclaimer, you must cease using this Website immediately.**

1. General Information Only

- 1.1 All information, content and materials published on this Website — including service descriptions, fleet details, pricing guidance, policy documents, operational procedures and all other materials ("Content") — are provided in good faith for **general information purposes only**. They are not intended as, and must not be construed as, professional, legal, operational or contractually binding advice of any kind.
- 1.2 While Sydney Charter Bus Australia makes every reasonable effort to ensure that all Content is accurate, complete and current at the time of publication, **we do not warrant or guarantee** the completeness, accuracy, reliability, suitability or currency of any Content. Content may be changed, removed or updated without notice at any time.
- 1.3 All Content is provided **"as is"** — without any representation or warranty, express or implied. You acknowledge that any reliance you place on the Content of this Website is entirely at your own discretion and risk.

2. Policies & Operational Documents — Important Notice

This Website publishes a comprehensive suite of company policies and operational documents, including:

Terms & Conditions of Charter & Hire	Privacy Policy
School Terms & Conditions	Terms of Website Use
Transport Safety & Compliance Policy	Vehicle Allocation Policy
Flight Delays Policy	Excess Luggage Policy
Lost Property Policy	Meet & Greet Assistance Policy
Copyright Notice & Policy	Full index at www.sydneycharterbus.com.au/company-policies

Important — Policy Reliance Notice: All policies published on this Website are prepared to the best of our ability, with reasonable care and professional effort. However, they are provided for general reference and guidance only and are subject to change at any time in response to legislative amendments, regulatory changes, operational requirements or business decisions. **You must not rely on any policy document published on this Website as the sole basis for any legal, financial, operational or compliance decision without independently verifying its current accuracy and seeking appropriate professional advice where relevant.**

Confirmed bookings are governed exclusively by the written Terms & Conditions of Charter & Hire and any additional written booking documentation issued by Sydney Charter Bus Australia at the time of confirmation. Where any inconsistency exists between a policy published on this Website and a written booking confirmation, the written booking confirmation will prevail.

3. No Professional Advice

- 3.1 Nothing on this Website constitutes professional, legal, financial, safety, transport-operational or regulatory compliance advice.** No content, policy document, pricing guide, operational procedure or service description published on this Website should be treated as a substitute for qualified professional advice tailored to your specific circumstances.
- 3.2** You must not rely solely on the Content of this Website when making decisions regarding bus or coach hire, transport arrangements, safety requirements, legal obligations, or compliance with any law or regulation. You are responsible for seeking independent, qualified professional advice where necessary before acting on any information published on this Website.
- 3.3** A disclaimer is most effective where users are clearly informed that they have not relied solely on Website content and have made their own independent enquiries (consistent with the analysis of s. 18 of the *Australian Consumer Law* by leading Australian law firms). By using this Website, you acknowledge that you have not relied exclusively on any Content as a substitute for professional or independently verified advice.

4. Service Information & Bookings

- 4.1** Descriptions of bus hire, minibus hire, coach charter services, fleet specifications, service capabilities, pricing information and operational procedures published on this Website are provided for general guidance only. Actual service offerings, pricing, availability and conditions are subject to confirmation at the time of quotation and booking.
- 4.2** All bookings, quotations and service obligations are subject to: fleet availability; written confirmation from Sydney Charter Bus Australia; and the Terms & Conditions of Charter & Hire. **Use of this Website does not create any contractual relationship between you and Sydney Charter Bus Australia.**
- 4.3** The submission of an online enquiry through this Website does not constitute a confirmed booking and creates no obligation on the part of Sydney Charter Bus Pty Ltd to provide any service. Bookings are confirmed only upon receipt of written confirmation from our team and payment of any required deposit as specified in the Terms & Conditions of Charter & Hire.

5. Limitation of Liability

- 5.1** To the maximum extent permitted by the *Australian Consumer Law* and the *Civil Liability Act 2002* (NSW), Sydney Charter Bus Pty Ltd excludes all liability for any loss, damage, cost or expense (including indirect, consequential, special or incidental loss) arising from or in connection with your access to or use of this Website, including reliance on any Content published on this Website.

5.2 Without limiting the foregoing, we specifically exclude liability arising from or in connection with: errors, inaccuracies, omissions or outdated information in any Content; your reliance on any Content, policy document or pricing information published on this Website; interruptions, technical failures, downtime or unavailability of the Website; malware, viruses or harmful code encountered through or transmitted via the Website; or loss of data, business opportunity or revenue arising from your use of this Website.

5.3 Nothing in this Disclaimer excludes, restricts or modifies any Consumer Guarantee or other right available to you under the *Australian Consumer Law* that cannot lawfully be excluded. Where we are required by law to provide a remedy, our liability is limited to the extent permitted by law — which may include, where applicable, the re-supply of the service or the cost of re-supply, as provided under **ss. 64 and 64A** of the *Australian Consumer Law*.

6. Third-Party Links

6.1 This Website may include links to third-party websites, government resources, regulatory bodies and service providers. These links are provided for convenience only and do not constitute any endorsement, approval, sponsorship, control or verification of the linked content by Sydney Charter Bus Pty Ltd.

6.2 Sydney Charter Bus Pty Ltd is not responsible for the content, accuracy, security, privacy practices or reliability of any third-party website. You access third-party websites entirely at your own risk and we accept no liability for any loss, damage or cost arising from your access to or use of any linked external site.

6.3 We strongly recommend reviewing the terms of use and privacy policies of any third-party website before submitting personal information, making any enquiry, or engaging in any transaction through an external site.

7. Website Security & Availability

7.1 While Sydney Charter Bus Australia takes reasonable measures to maintain the security and availability of this Website, we do not warrant that: the Website will operate free from interruptions, errors or downtime; the Website or its servers are free from viruses, malware or other harmful code; or information transmitted to or through the Website is entirely secure in transit.

7.2 Sydney Charter Bus Australia may suspend, restrict or discontinue access to the Website at any time and without prior notice, including for maintenance, security requirements, system upgrades or technical failure. We are not liable for any loss, inconvenience or damage arising from Website unavailability.

7.3 You are solely responsible for taking appropriate precautions to protect your own systems, data, devices and networks — including the use of up-to-date security software, firewalls and secure network connections — when accessing this Website or submitting information through it.

8. Australian Consumer Law — Non-Excludable Rights

8.1 The *Australian Consumer Law* (Schedule 2, *Competition and Consumer Act 2010* (Cth)) provides mandatory Consumer Guarantees for services supplied to Australian consumers. These guarantees — including that services will be provided with due care and skill and will be fit for purpose — **cannot be excluded, restricted or modified by this Disclaimer or any other contractual provision.**

8.2 The ACCC has confirmed that its 2026–27 enforcement priorities include misleading representations about Consumer Guarantee rights across digital and transport sectors, and misrepresentations that limit consumer rights where they cannot lawfully be limited. Sydney

Charter Bus Australia does not make any such representation. All references in this Disclaimer to the exclusion of liability operate only to the maximum extent permitted by applicable law.

9. Changes to This Disclaimer

Sydney Charter Bus Pty Ltd may update this Disclaimer at any time without prior notice to reflect changes in applicable law — including amendments to the *Australian Consumer Law*, any new unfair trading practices legislation anticipated from early 2026, or ACCC regulatory guidance — as well as changes to our business operations or Website Content. The updated version will be published on this page with a revised "Last Updated" date. Your continued use of this Website following publication of an updated Disclaimer constitutes your acceptance of those updates.

10. Contact Us

For all queries or concerns regarding this Disclaimer, or to report any inaccuracy in Content published on this Website:

1300 468 199 | 0413 182 999 | info@sydneycharterbus.com.au | www.sydneycharterbus.com.au

Sydney Charter Bus Pty Ltd | ABN: 44 134 888 912 | NSW Accreditation: 39461 | Macquarie Park NSW 2113 | Depot: Botany | www.sydneycharterbus.com.au